Declaration with the Information Security Programme

Executive Commitment

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I. Audience

- All team members
- Public

1.0 Purpose

This document aims to formalise the Board of Directors' commitment to the information security programme and its strategic objectives.

2.0 Commitment Statements

Since the creation of the company, information security has been established as a value proposition in each and every activity. This added value has since allowed us to differentiate ourselves from the competition, guaranteeing, in addition to availability, the correct functioning of systems and services and compliance with any legal requirements in relation to information security.

Effective management of the ISMS for our services is particularly relevant due to the sensitivity and volume of the personal information processed.

The integrity, confidentiality, availability, and privacy of personal data, information and systems are crucial for the security and continuity of our business, as well as that of our customers. This Commitment Statement aims to demonstrate the Board of Directors' buy-in of the information security objectives, as demonstrated in the ISM.C04-ISMS Scope definition and has as high-level objectives:

- Ensure compliance with applicable laws, regulations and regulations, as well as any requirements that the organisation deems appropriate to carry out to maintain an Information Security Management System, to enable it to achieve continuous improvement in its performance.
- Meet the needs and expectations of stakeholders within the scope of the ISMS, preserving the Availability, Integrity, Confidentiality and Privacy of information and personal data.
- Demonstrate leadership on the part of management by ensuring that the Information Security policies and security objectives are established and are compatible with the strategic direction of the organisation.
- Assign the necessary functions and responsibilities in the security field and provide the necessary support.
- Using "continuous improvement" as the primary mechanism of the evolution and adaptation of the organisation.
- Implement effective and efficient security measures.
- Establish and periodically review the level of safety (risk appetite) based on risk analysis.
- Train, raise awareness and motivate staff on the importance of meeting ISMS requirements.
- Take into account information security in suppliers and subcontractors.
- Ensure the availability of budget and the right resources to meet the security objectives as a supporting activity to the company's strategies.

This document has been reviewed and approved by the Board of Directors during an ISMS meeting in December 2022.